



**Canal &
River Trust**

**Anderton
Boat Lift
Cheshire**

Group Booking Agreement

Please telephone the bookings team to check availability before completion. Provisional bookings can only be held for 14day unless otherwise agreed with the Bookings Team.

To confirm and secure a booking a non-refundable deposit of 25% is required.

Tour Operators wishing to settle via invoice must also complete a Customer Account set up form (please request this when booking) otherwise payment will be required before visit date

Visit date/s

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Company name Contact

Address

Email

Landline Mobile

Out of hours number (tour operators only)

Tour reference (tour operators only)

Number in party (Max 56 inc wheelchairs)

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Wheelchair spaces (Maximum 2)

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How did you hear about Anderton Boat Lift?

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Trip times (please circle)

	Off-Peak schedule				Peak schedule					
Lift	11:30	12:15	14:15	15:00	10:45	11:30	13:30	14:15	15:30	16:15
River	10:45	12:45	13:30	15:30	10:00	12:00	12:45	14:45		16:45

Packages

Catering	Breakfast Deal	Cream Tea	Lunchtime Special
	Quantity	Quantity	Quantity

Guide Books	Santa Cruise (maximum 48)				
Quantity	10:00	11:00	12:30	13:30	14:30

Please return this booking form & deposit or customer account set up form to:

**Canal & River Trust, Anderton Boat Lift,
Lift Lane, Northwich, Cheshire, CW9 6FW**

T: 01606 786 777 E: groups@andertonboatlift.co.uk F: 01606 872 903

Please make cheques payable to 'Canal & River Trust'

Please ensure you have read and signed the Terms & Conditions on the reverse otherwise your booking may not be reserved and the form returned.

Terms and Conditions for Group Bookings

Definitions

In these conditions:

“We”, “Us” and “Our” refer to the Canal & River Trust, Anderton Boat Lift, including our employees and agents to whom these conditions apply.

“You” means the person or persons named in the booking confirmation.

Payments

A non-refundable deposit of 25% is required to confirm a reservation. Final balance must be received by us no later than 2 working days prior to visit date unless payment via invoice has been authorised in writing by our Bookings Team.

Cancellation and Amendment

If you wish to change the details of a confirmed booking you must contact us at the Anderton Boat Lift Centre immediately by telephone and confirm the change in writing. Bookings may not be changed less than two days before the trip date. For changes made less than two days before the trip date the full balance will still be applicable.

If you wish to cancel the booking you must notify us at the Anderton Boat Lift Centre immediately by telephone and confirm the request for cancellation in writing. Cancellations must be received by us no less than seven days before the trip date. For cancellations made less than seven days before the trip date the full balance will still be applicable .

Late Arrivals

Should you arrive after the designated 30 minutes arrival time and be too late to take part in your reserved trip time the full outstanding balance for reserved seats will be charged. We will endeavour, were possible, to accommodate the group on an alternative trip that day should seats be available.

Management discretion may be sought for an exchange of date if exceptional circumstances caused the late arrival.

Limited Liability

We shall not be liable for any losses or costs incurred as a result of any delay or cancellation by us of a trip apart from providing a refund.

In any event, we shall not be liable under this agreement for any loss caused by us in circumstances where (i) there is a breach of a legal duty of care owed to you by us (ii) such loss is not a reasonably foreseeable consequence of such a breach (iii) any increase in loss results from breach by you of any term of this agreement.

Safety and other trip requirements

Passengers with mobility or access difficulties may need assistance when entering/exiting the boat – you should therefore plan ahead and make sure you have someone with you to assist.

All passengers must respect the health, safety and comfort of other passengers and of our staff and must comply with our safety instructions and any reasonable request made by us during a trip. No smoking, other use of a naked flame or consumption of alcohol is permitted during a trip.

Signed*

Print

Date

*by signing you are agreeing to abide by our terms and conditions