

Boaters without a home mooring

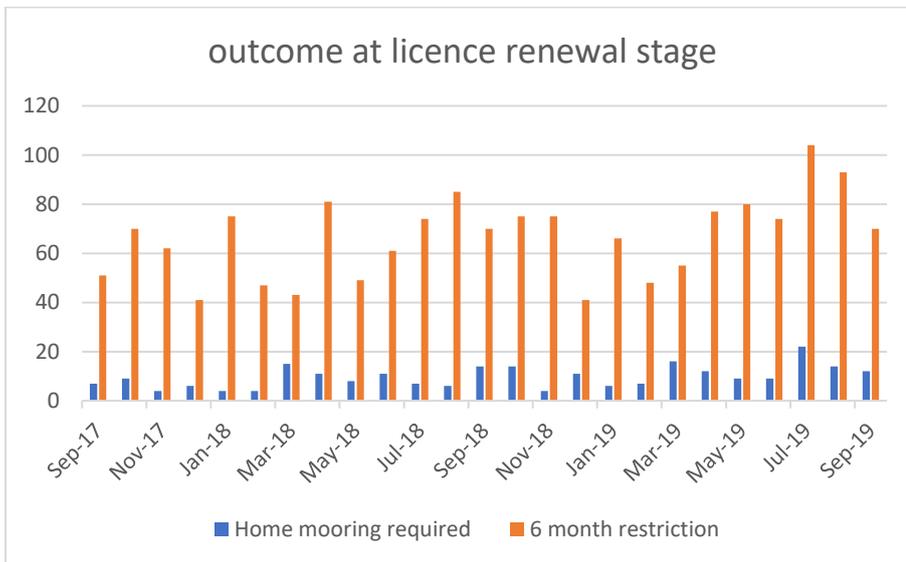
Monitoring update – biannual review (September 2019)

The Process

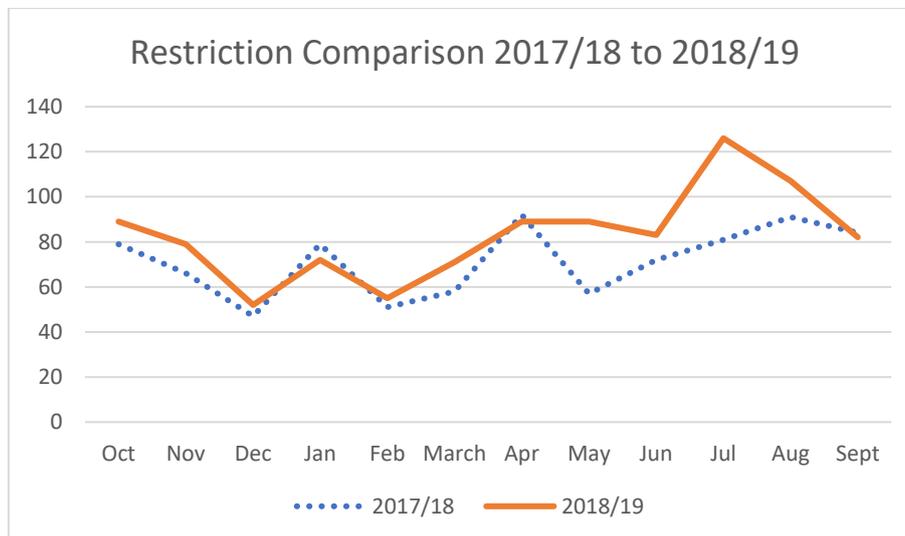
Our monitoring process is applied to all boats licensed on the basis that they do not have a home mooring. There are three groups:

- those on an unrestricted licence
- those on a restricted six-month licence
- those for whom we are awaiting confirmation of their mooring status (referred to as being on a MAC code)

When a boat has cruised a little, but not in line with our '[Guidance for boats without a home mooring](#)', we offer a restricted licence for their boat for six months (HMR6). This gives the boater an opportunity to show they are willing and able to cruise. When a boat has hardly moved, the boat needs to get a home mooring before we will renew the licence (HMR).



Over the last 12 months the number of customers whose licence renewal has been affected by this monitoring process each month has remained fairly stable.



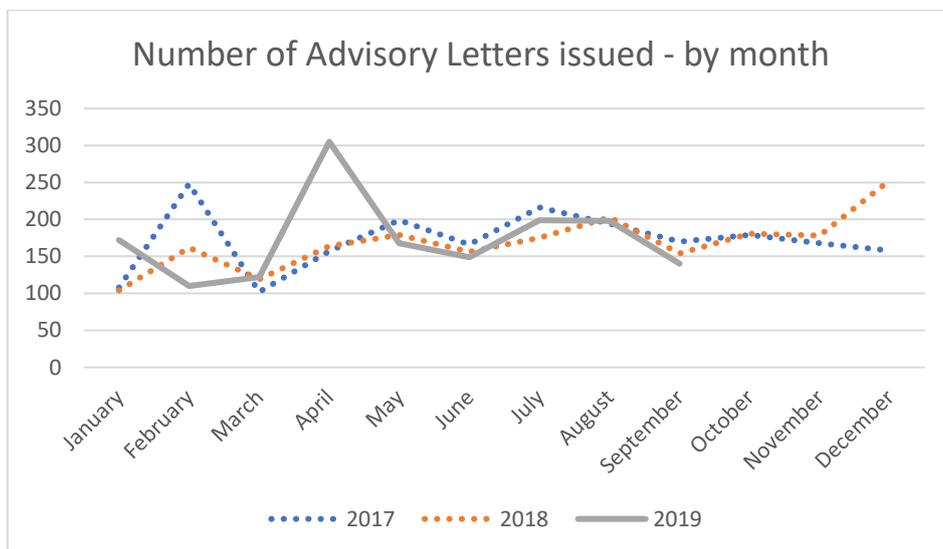
Winter moorings 2018/19

Winter moorings went on sale 1 October 2019. Boats who have either received a Midpoint Reminder (MpR), or are currently on a restricted six month licence are not eligible for a winter mooring. In early September this year we wrote to all those customers affected to remind them that they would not be eligible. We offered to review their situation after 15 September in time for them to apply, should their cruising pattern have improved, and we felt that we would not be restricting them or that we would be returning them to a 12 month licence in the next three months.

Advisory Letters

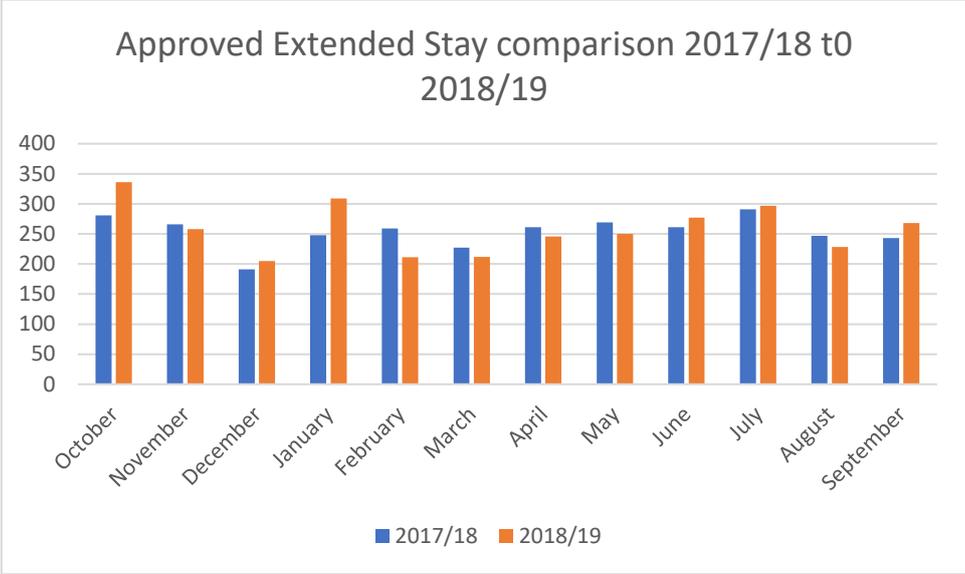
All new continuous cruisers receive a letter from the Trust outlining our expectations regarding movement pattern. Some customers may already be boaters, but have now gone from having a home mooring to cruising the network. This letter also provides a link to the relevant pages of the website about the CC monitoring process, including a link to the full guidance and the FAQs.

The following chart shows the number of advisory letters that have been sent:



Approved extended stays

We encourage boaters to get in touch if they're having problems moving in line with our guidance: we can only help if we know something is wrong. We issue regular reminders if a boat is overstaying and communicate actively to ensure boaters can meet the terms of their licence. If someone's boat has broken down or they are ill, we may be able to arrange for a boat to stay a little longer in an area whilst this is resolved. Customers should contact their [Licence Support Officer](#) if they are having problems.



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