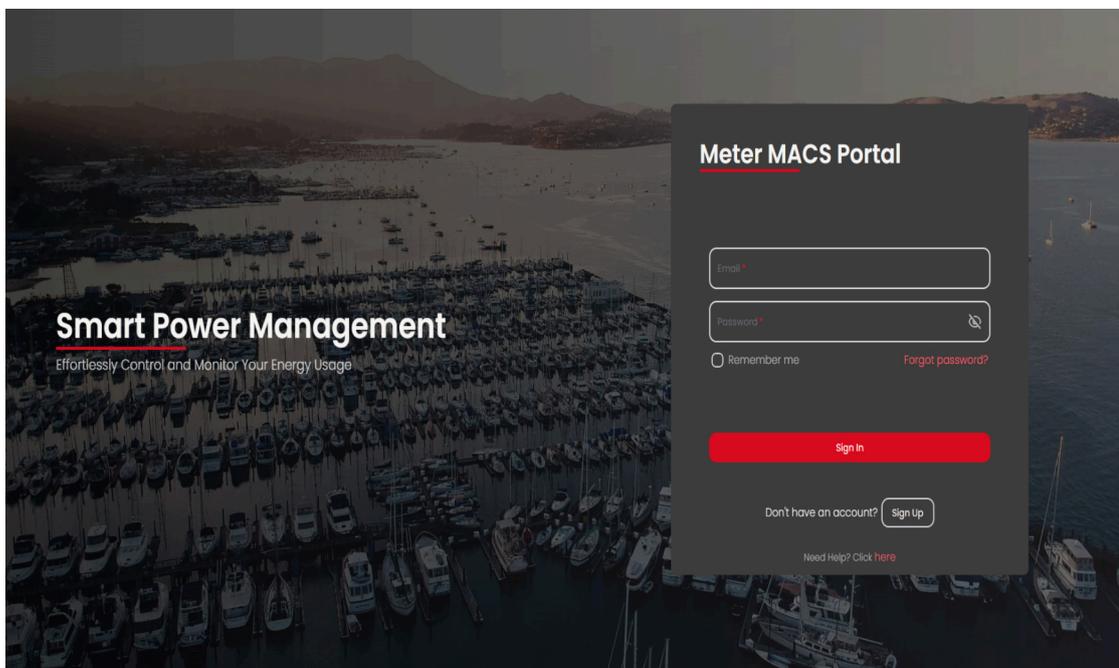


New Portal Summary Guide

Welcome to the new Meter Macs Customer Portal

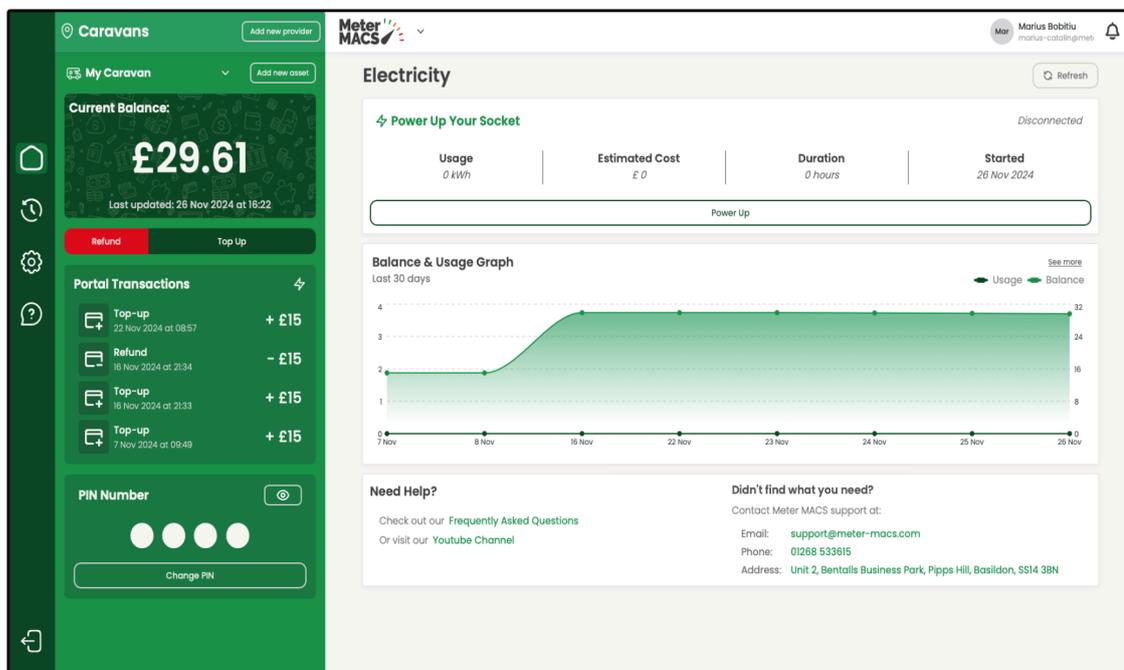
Below you will find an overview and summary of the new portal layout and features to help you navigate more easily.



New sign in

Please enter your user name and password or click the sign up button to register.

Registration will require some details to be entered and a provider to be selected from the drop down list.



New dashboard

Here you will find options for topping up, the most recent transactions, across the top of the screen is your current usage session.

A cleaner sharper dashboard with clear information.

Type	Date	Total Usage	Estimated Cost / Amount	Balance	Action
Session	26 Nov 2024 at 16:21 - 26 Nov 2024 at 16:22	0 kWh	£0	29.61	View Receipt
Session	26 Nov 2024 at 16:13 - 26 Nov 2024 at 16:13	0 kWh	£0	29.61	View Receipt
Session	22 Nov 2024 at 12:32 - 25 Nov 2024 at 10:01	0 kWh	£0.29	29.88	View Receipt
Session	22 Nov 2024 at 09:00 - 22 Nov 2024 at 12:30	0 kWh	£0	29.88	View Receipt
Session	22 Nov 2024 at 08:58 - 22 Nov 2024 at 08:59	0 kWh	£0	29.88	View Receipt
Top-up	22 Nov 2024 at 08:57	-	£15	29.89	-
Refund	16 Nov 2024 at 21:33	-	- £15	14.89	-
Top-up	16 Nov 2024 at 21:32	-	£15	29.89	-
Session	8 Nov 2024 at 15:42 - 8 Nov 2024 at 15:45	0 kWh	£0	14.89	View Receipt
Session	8 Nov 2024 at 15:26 - 8 Nov 2024 at 15:36	0 kWh	£0	14.89	View Receipt

New statement view

Accessible from the menu bar on the left, the new statement view will provide a more detailed look at the use sessions and costs with the option to download a printable receipt.

New account page

Here you will be able to check and edit your registered information, change your account password, and email notification settings.

New help and support page

Here you will find useful questions and answers to the most common difficulties experienced.

Contact information for the provider is also available.