



**Welcome to
The National Waterways Museum Lower Basin
Pre-Bookable Moorings**

Welcome to The National Waterways Museum pre-bookable visitor moorings in Ellesmere Port. We hope you enjoy your stay. This leaflet contains some useful information about local services and facilities. If you experience any problems during your stay, please contact the Northwest Customer Service team on 03030 404040 (Monday to Friday)

Information about the Moorings:

These moorings are located in the Lower Basin of The National Waterways Museum, South Pier Road, Ellesmere Port, CH65 4FW

[Google Maps - Lower Basin Pre-Bookable Moorings](#)

The mooring is situated in the Lower Basin of the National Waterways Museum. Please note that some berths require mooring pins.

Pedestrian access is via the gate at the cafe / water point which is secured with a combination padlock. The code for the lock is 2406.

Boater Amenities

WATER POINT

Drinking water taps are situated at the Main Entrance towpath gate, behind the Stable block and on the end of the workshop building in the Heritage Boatyard. We suggest filling up with water before descending the locks as the water points in the boatyard and stable are not accessible by boat.

RUBBISH DISPOSAL

A bin store is situated outside the Museum entrance, accessible with a BWB key.

ELSAN POINT

An Elsan Point can be found in the Heritage Boatyard.

TOILETS

Toilets are situated in the Museum Reception building and on the Upper Floor of the Island Warehouse – please note, these will only be open during Museum opening hours.

Site Rules



In addition to your license terms and conditions we do have some specific site rules:

- Craft must be licensed correctly and have a current Boat Safety Certificate and insurance.
- Only smokeless fuels may be burnt. Wood to be used for kindling only, no logs to be burnt.
- Dogs are permitted on site but **MUST** be kept on a lead at all times. Please be considerate and pick up after your pet.
- The entire museum site is a no smoking area.

• In the interest of fairness to all boaters should you encounter any problem with vacating the berth you must advise us immediately. If the moorings are not booked, you may extend your stay (up to a maximum of 7 nights). To extend your stay please visit <https://licensing.canalrivertrust.org.uk/> or call 03030 404040.

• We will make every effort to ensure that the mooring you have booked is available for you. If you find that someone has taken your space, please get in touch with us and we'll investigate and try to resolve the situation as quickly as possible.

EMERGENCY PROCEDURES

• In the event of an emergency, please follow the instructions of the Duty Manager and Museum staff. The assembly point in such situations is the main carpark at the front of the Museum.

Please report accidents to the Duty Manager or at the Reception.

Other Local Facilities & Services

Opening Times and Facilities

The Waterside Café is open daily when the Museum is open. Please visit the website www.canalrivertrust.org.uk/nwm for opening hours as these change throughout the year. The café serves a variety of light snacks, sandwiches, hot food and hot & cold drinks.

Local Amenities

ASDA Superstore Ellesmere Port (30 minute walk)
B&M Ellesmere Port (5 minute walk)
ALDI Ellesmere Port (30 minute walk)

Medical Facilities

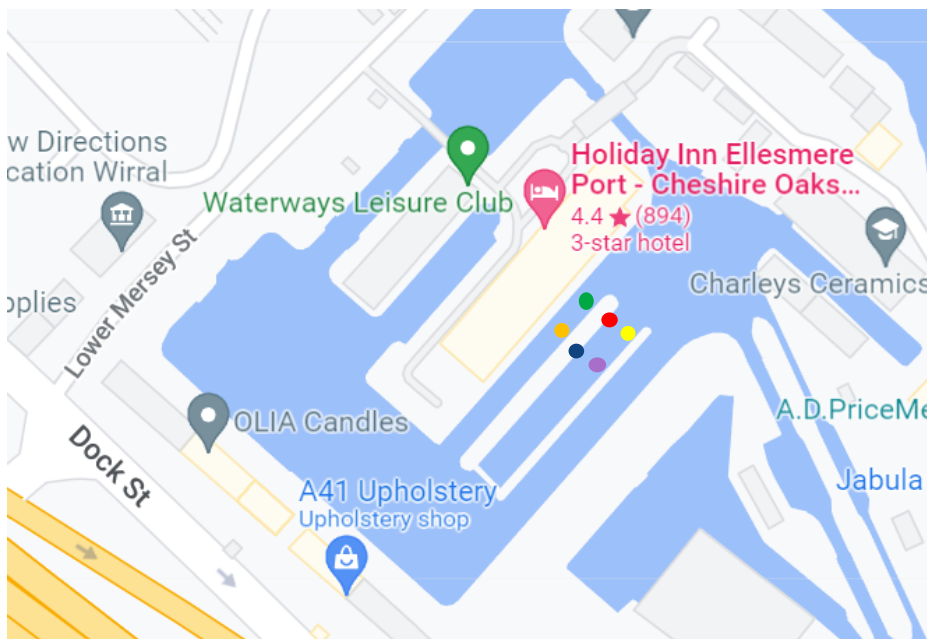
Accident & Emergency - Countess of Chester Hospital, Liverpool Road, Chester, CH2 1UL.
<https://www.coch.nhs.uk/>
01244 365 000

Pharmacy/Chemist – Well Ellesmere Port, 10 Church Parade, Ellesmere Port, CH65 2ER
[Well Chemist Website](#)
0151 356 8505

Public Transport

Ellesmere Port Train Station – Europa Way, Ellesmere Port, CH65 4AR
Ellesmere Port Bus Interchange – Civic Way, Ellesmere Port, CH65 0AX

For information on bus and train travel call Traveline on 0871 200 2233 or download the [itravel smart phone app](#) - a free journey planning app for Cheshire West and Chester with up to date travel information, interactive maps and public transport timetables.



- NWM1
- NWM2
- NWM3
- NWM4
- NWM5
- NWM6