



**Canal &  
River Trust**

Making life better by water

# West India and Millwall Docks Harbour Services and Charging Regime (2024/25)



---

## Contents

<b>1. Introduction</b>	<b>3</b>
<b>2. West India Docks Information</b>	<b>3</b>
2.1 Key Facts	3
2.2 Lock / Berth Planning Diagrams	4
<b>3. Schedule of Services and Charges</b>	<b>6</b>
Table 1 – Harbour Dues	6
Table 2 – Rent on Vessels	6
Table 3 – Lock Space Hire	6
Table 4 – Ancillary Services	7
<b>4. Enquiries</b>	<b>8</b>
<b>5. Review</b>	<b>8</b>

---

## 1. Introduction

The West India Docks 'Harbour Services and Charging Regime' should be read in conjunction with the latest version of the published MSMS Part Three – 'Harbour Regulations and Guidance' [West India Docks Harbour Regs & Guidelines | Canal & River Trust \(canalrivertrust.org.uk\)](#) for more detailed information on the terms and conditions of entry.

---

## 2. West India Docks Information

The West India and Millwall Dock system comprise of several interconnected non tidal basins: water levels are maintained by The Trust through impounding water from the Thames.

### 2.1 Key Facts

Item	Details
Lock Dimensions	Full-length lock (mitre to mitre) 178m ¾ length lock 133m ¼ length lock 44m Width consistent 24m
Limiting / Controlling Depths	Lock Gate Sills sit at 3.84m below Chart Datum. Controlling depths are determined by periodic survey and reflected in the latest version of this document and published in a separate dock notice: Bell mouth, on a central approach is 4.4m. Under the lifting bridge, the least depth is 3.1m on a central approach with 0.6m on the northern and 0.7m on the southern sides. Within the ¼ lock, the least depth is 2.3m adjacent to the middle gates. Within the ¾ lock, the least depth is 1.3m against the wall with 3.4m centrally. The minimum height of tide for lock operations is 2m.
Under Keel Clearance (UKC)	The harbour authority works on a standard UKC of 0.5m in the lock and on berths, subject to additional risk assessment for larger vessels to ensure adequate UKC is maintained, i.e. to consider vessel squat.
Thames Quay	Length 380m - The main commercial berths, due to the proximity of the lock and greater berth depths. Serviced by electricity and fresh water, varying connections between berths.

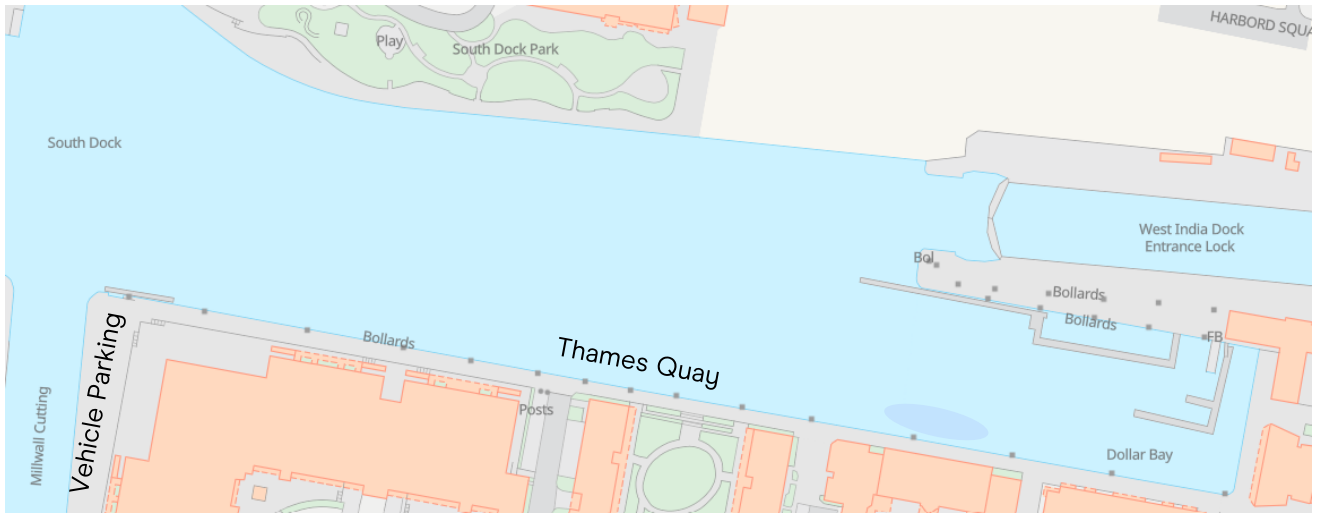
South Quay	<p>Length 285m</p> <p>Serviced by electricity and fresh water, varying connections between berths.</p>
Blackwall and Poplar Basins	<p>Blackwall and Poplar Basins are for residential moorings only: for berths in Blackwall, application should be made through the Harbour Master, for Poplar, through <a href="http://www.aquavista.com">http://www.aquavista.com</a> Passage to Blackwall and Poplar Basins requires bridge lifts for which 1 working days' notice is required.</p>
Operating Times	<p>Opening Times:</p> <p>0800-1600, movements as the tidal window permits.</p> <p>Weekend movements, 0800-1500, as the tidal window permits, staffing level permitting.</p> <p>Operating outside these times will incur overtime charges.</p> <p>Entering and Berthing in West India and Millwall Docks:</p> <p>Other than for Trust licensed boat owners, 1 weeks' notice (5 working days) is required.</p> <p>Licensed boat owners and commercial owners based in the port; 2 working days' notice is required. Exceptions are of course possible, yet at the sole discretion of the Trust.</p>

## 2.2 Lock / Berth Planning Diagrams

Layout of West India Dock Lock:



Layout of South Dock (Thames and South Quay):



South Dock comprises of commercial and leisure berths East of Wilkinson Footbridge (Swing Bridge).

### 3. Schedule of Services and Charges

Valid 1<sup>st</sup> April 2024 to 1<sup>st</sup> April 2025

**Table 1 – Harbour Dues**

LOA (m)	Charge (£)	LOA (m)	Charge (£)
0-10	380	55-60	2800
10-15	400	60-65	3100
15-20	590	65-70	3320
20-25	920	70-75	3470
25-30	1200	75-80	3700
30-35	1750	80-85	4000
35-40	1940	85-90	4600
40-45	2310	90-100	5310
45-50	2350	100-120	6000
50-55	2594	120-140	8700
		140 plus	10600

Note 1: LOA (including bowsprit) is used for charging. Harbour dues charge includes entry and exit through West India Lock, Blue Bridge lifting, and line handling.

Note 2: Residential vessels with licensed Trust or AquaVista berths have free passage through West India Lock, where entry/exit is High Water (HW) +/- 2-hours. High Water used is North Woolwich, as published by the UKHO.

**Table 2 – Rent on Vessels**

Class of Vessel	Charge (£)
< 25m LOA Craft	£70 / night
Trust Licence Holders	£50 / night
Leisure Vessels	£40 / metre LOA / week (prorated)
Commercial Vessels	£100 / metre LOA / week (prorated)

**Table 3 – Lock Space Hire**

Item	Charge (£)
Full lock hire (0800-1500) includes blue bridge lifts. Excludes any lock in/out.	£1000/day
Land-side lock space hire	£40/m <sup>2</sup> / week (prorated)

**Table 4 – Ancillary Services**

Service	Charge (£) and Details
Line Handling	Standard team assigned to vessel move subject to risk assessment. Vessel moves outside of core hours attracts an overtime rate available on request.
Bridge Lift(s)	Blue Bridge included with standard entry/exit. Additional bridge lifts required charged at £50/lift.
Towage	Ship-assist or non-routine towage operations to be organised by third party providers.
Pilotage	Provided by Port of London (PLA) Pilots up to / from the lock. No in-dock pilotage currently exists.
Fenders	To be arranged via third party.
Fresh Water	£200/week (prorated). Includes connection(s).
Electricity	£0.4/kWh. No connection fee. 125A / 63A / etc. on Berths South Quay and Thames Quay.
Waste Water	By road tanker only.
Waste Disposal	Skip / wheelie bin / International Catering Waste charges available on application. Refer to published 'Port Waste Management Plan.'
Bunker Transfers	(Fuel / Slops etc.) by road or vessel. Refer to MSMS Part 3 for bunkering procedures, notifications and pro-forma.
Pollution Boom	£250 per deployment.
Berthing Pontoon(s)	£500/week (prorated). (Size 7m x 7m)
Security Fencing	£100 per standard vessel visit application. Longer term fencing available, price on application.
Vehicle Parking	£20 / vehicle / day.  Enquire directly for any requests for vehicles over a standard minivan size. Parking on Thames and South Quay is limited, should not be assumed, and must be agreed by prior arrangement.
Hot Works	Price on Application (nominal)
Diving Operations	Price on Application (Not currently available at short notice)
Hydrographic Information	Price on Application (nominal)

Hazardous Materials Storage	Hazmat will only be stored if in authorised and licensed containers and following COSHH Direction. Appropriate documentation is to be submitted with application. Refer to DG HAR 2016.
-----------------------------	---

## 4. Enquiries

Subject	Contact
Lock Bookings	Marine Operations Team +44 (0)2045 910 692
Vessel Berthing Enquiries	
Ancillary Services Bookings	
Hot Work, Diving & Immobilisation Consents	
Invoicing, Payments & Business Development	
Pilotage Bookings	Port of London Authority (PLA) Pilots +44 (0)1474 560311 <a href="https://www.pla.co.uk">Pilotage   Port of London Authority (pla.co.uk)</a>
Harbour Operations Control Room	+44 (0)2045 910 692 VHF Ch. 13 Callsign: 'West India Dock Radio' (Not 24/7 – usually 30mins before planned moves) <a href="mailto:WID.HarbourMaster@canalrivertrust.org.uk">WID.HarbourMaster@canalrivertrust.org.uk</a> <a href="https://www.canalrivertrust.org.uk">West India Docks Harbour Regs &amp; Guidelines   Canal &amp; River Trust (canalrivertrust.org.uk)</a>
Canal and River Trust (General) Enquiries	+44 (0)303 040 4 040
Emergencies	+44 (0)800 47 999 47

## 5. Review

This document and its associated charges will be reviewed at least annually in-line with the wider Trust's review of charges and when relevant information is updated.