



## Seeking advice.

If you are in **financial difficulty** or need advice to help you work out how you might pay a debt, contact a debt advisor. The following organisations offer free, impartial and non-judgemental advice:

Organisations	Telephone number	Web/ Email Address
Citizens Advice	03444 111 444 (England) 03444 772 020 (Wales)	<a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a>
Civil Legal Advice	0345 345 4345	<a href="http://www.gov.uk/civil-legal-advice">www.gov.uk/civil-legal-advice</a>
StepChange Debt Charity	0800 138 1111 (Freephone)	<a href="http://www.stepchange.org">www.stepchange.org</a>
National Debtline	0808 808 4000 (Freephone)	<a href="http://www.nationaldebtline.org">www.nationaldebtline.org</a>
AdviceUK	0300 777 0107	<a href="http://www.adviceuk.org.uk">www.adviceuk.org.uk</a>
Christians Against Poverty	0800 328 0006 (Freephone)	<a href="http://www.capuk.org">www.capuk.org</a>
Debt Advice Foundation	FREEPHONE 0800 043 40 50	<a href="http://www.debtadvicefoundation.org">www.debtadvicefoundation.org</a>

You can check if you are entitled to claim benefits by visiting the following websites:

<https://www.turn2us.org.uk/> or <https://www.entitledto.co.uk/>

If you are **homeless** or **facing homelessness** you should contact your local authority to discuss your options and seek independent advice. You can find your local authority here: [www.gov.uk/find-local-council](http://www.gov.uk/find-local-council) or you can call a local directory enquiry service for local authority.

Should you need **any further help or advice** here are some other independent organisations that offer a free of charge service

Waterways Chaplain (Senior Chaplain - Mark Chester)	Website form	Emergency contact through contact form at <a href="http://www.waterwayschaplaincy.org.uk">www.waterwayschaplaincy.org.uk</a>
Shelter	0808 800 4444	<a href="http://www.shelter.org.uk">www.shelter.org.uk</a>
Samaritans	08457 909090	<a href="http://www.samaritans.org.uk">www.samaritans.org.uk</a>
Salvation Army	0207 3674500	<a href="http://www.salvationarmy.org.uk">www.salvationarmy.org.uk</a>
Citizens Advice Bureau	03444 111 444	<a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a>
The Money Advice Service	0300 500 5000	<a href="http://www.moneyadviceservice.org.uk">www.moneyadviceservice.org.uk</a>
Christians Against Poverty	01274 760720	<a href="https://capuk.org">https://capuk.org</a>
Age UK	0800 169 6565	<a href="http://www.ageuk.org.uk">www.ageuk.org.uk</a>
Gov UK	Website only	<a href="http://www.gov.uk">www.gov.uk</a>
Civil Legal Advice	0345 345 4345	<a href="http://www.gov.uk/civil-legal-advice">www.gov.uk/civil-legal-advice</a>
NHS - non emergency	111	(Note: for emergency use 999)